

Our website: <u>http://www.gloslmc.com</u>

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Another year successfully survived. You have all been working hard and long for the benefit of your patients. Please take this short time to enjoy yourselves, spend time with your partners, children and friends, and generally recharge the batteries. I cannot say that 2018 will be any better but there is clear recognition at national, regional and local level that General



Practice has its collective back to the wall; recognition of the problem is a good first step in the right direction.

Unauthorised suggestion for practice websites re GP appointments

The Department of Health in England, and NHS England, are understandably anxious about NHS pressures over the Christmas and New Year period. NHS Choices are already approaching practices about this. They are requesting practices to add further information to their webpages. It is one thing for practices to inform patients of what services are available, however it is not appropriate for them to be promoting messages such as the one in the recommended text which included this, "By March 2019 everyone in England will benefit from access to general practice appointment in evenings and weekends at a time that is most convenient to them". Practices are NOT obliged to post such messages.

Primary Care Data Extraction in Gloucestershire

There is a new system coming in which should have advantages for practices. See our <u>website</u> for outline details. The CCG intends to publish full details early in the New Year.

GPC Roadshow – new GMS Contract changes

Avon LMC are kindly hosting another of the GPC's Roadshows, which will take place in Bristol on Wednesday 31st January 2018. This Roadshow is a valuable opportunity for you to hear from one of the Executive Team of the GPC on the 2017/18 contract changes. The meeting will take place at the Holiday Inn, Filton, Bristol and will start at 7.00 p.m. Coffee/tea will be available from 6.30 p.m. If you are able to come, could you please notify Pauline Jenkins <u>pauline@almc.co.uk</u> so they can register you for this event.

Unprecedented drug shortages

The Local Pharmaceutical Committee (LPC) has asked their pharmacies to share a letter with you, the general thrust of which is that many generic medicines are in very short supply. They ask that prescribers consider alternatives when pharmacies are unable to obtain stock at the Drug Tariff price. Pharmacists may call GPs to discuss possible alternative products and request new prescriptions for affected patients. Writing a prescription for an alternative medicine may be the quickest way for the patient to receive treatment. Gloucestershire LPC has prepared a checklist for pharmacists to help ensure consistency on the actions that should have been taken in the pharmacy before contacting the GP.

Paediatric pulse oximeters

You may recall that some time ago each practice was provided with a paediatric pulse oximeter – a useful diagnostic tool, if a bit 'clunky' to use. Not wishing to mention eggs and grandmothers but:

- Do you still have it?
- Is any training needed in its use?

General Data Protection Regulation (GDPR)

The GPC are in the process of finalising comprehensive guidance which will be ready in January, but in the meantime their advice is:

- Practices should already have data protection policies and procedures in place; under the GPDR they will need to be able to show that they are written down and accessible to staff and that staff are aware these policies are in place.
- Practices should already know what personal data they hold, who can access them (and why), with whom the data is shared (and the legal basis for this), and what security measures are in place for storing and sharing; under the GPDR it will be a requirement to have an audit/record to state the above, which can be provided to the ICO upon request (e.g. if there is a complaint from a patient about a breach or non-compliance).
- Practices should already have 'fair processing' or 'privacy notices' displayed in the practice and on the practice website. These notices should explain to patients how their data might be used, when they might be shared and with whom and any rights of objection.
- Practices need to be able to demonstrate their compliance with the regulations upon request – at present they just need to be compliant; under GPDR they will need to be able to demonstrate that they have all policies and procedures in place, as well as a record of the above. Essentially if the ICO turns up at a practice, they need to be able to provide them with a document showing all of the above.
- Penalties for data breaches, including not being compliant and not being able to demonstrate compliance are much higher under the GDPR, and have lower thresholds (i.e. you can be fined more for a lesser offence).
- Practices will no longer be able to charge a fee for patients to access their own information.
- Practices which are already compliant with the Data Protection Act 1998 will be in a strong position for the introduction of the GDPR. The BMA has existing guidance on GPs as data controllers under the DPA: which you can read <u>here.</u>

Liaison with the Department of Work and Pensions

Should you wish to contact the local District Manager for the DWP, e.g. to work out how Jobcentre Plus can work with the practice for the benefit of patients, then the person to contact in the DWP's Avon, Severn and Thames District is Sandra Creavin on <u>Sandra.creavin@dwp.gsi.gov.uk</u> or 0117 300 1930.

Appraisal tools

Declaration of Interest: The LMC receives a small fee for every appraisal survey produced through 'Fourteen Fish'. That said, we can still recommend it as being easy to use and one of the cheaper versions of appraisal tool around.

'Implied Consent'

There is no legal entity called 'implied consent'. It did exist before the Data Protection Act 1998 (DPA) but only in the sense of vague obfuscations and gaps in the various fragments of the laws that existed pre-1998. The DPA pulled all those gaps together and provided clarity by establishing an overarching legal framework. The basics are;

- Any disclosure must have a legal basis.
- You must decide which of the several legal bases you are going to rely on to release the data.

- The default legal basis under the DPA is consent. The DPA only defines consent; it does not define any lesser form, grades or versions of consent such as *`implied consent'* or *`too drunk to resist consent'*. Consent is consent: either it exists or it does not.
- If consent is not available then you must rely on one of the range of other legal alternatives that the DPA recognises. E.g.
 - Any law that overrules consent, such as the provision in the Health and Social Care Act which allows data about a patient to be shared if it "is necessary for medical purposes, and is undertaken by a health professional or by someone who is subject to an equivalent duty of confidentiality." i.e. direct care. N.B. Indiscriminate screening is not 'direct care' for this purpose.
 - A court order is recognised by the DPA as a legal basis to ignore consent.
 - The DPA also accepts that an investigation of criminal or tax matters can proceed without consent.

Without consent or another recognised legal reason for releasing a patient's medical information you must not do so.

Note also that the General Data Protection Regulation, which comes into force on 25 May 2018, does not recognise 'implied consent' either.

Indemnity in General Practice

The Department of Health has put out a <u>fact sheet</u> explaining how the state-backed indemnity scheme will be developed – it will take a year or more to come to fruition. It stresses that in the meantime GPs should continue to maintain the indemnity cover the GMC requires to enable them to practise. It is very doubtful that the state-backed scheme will ever provide indemnity for other than NHS work, so private practise, coroners cases, GMC hearings and other professional regulatory matters will require private indemnity contracts. The state-backed scheme is likely to be administered by NHS Resolution (formerly called the NHS Litigation Authority).

GPC Sessional doctors update

Here is the link for this month's newsletter: <u>http://bma-mail.org.uk/t/JVX-5CGEQ-1BJCJOU46E/cr.aspx#</u>

Job opportunities

A full list of unexpired job adverts is at <u>http://www.gloslmc.com/blog-job-vacancies.asp</u> and links to them are also at Annex A for ease of reference.

Max's Musings

'Jingle Bells' again! My goodness how time flies when you are enjoying yourself. We are planning to have the whole family together for Christmas so I expect to trip over my grandchildren's toys several times, and will use this as my excuse for falling over. (See the real reason here...



And finally, an 'educated' Christmas cracker joke:

Q. What do you call Santa's little helpers? A. *Subordinate Clauses.*



This newsletter was prepared by Mike Forster and the staff of Glos LMC



ANNEX A TO GLOS LMC NEWSLETTER DATED DECEMBER 2017

JOB VACANCIES

The full list of current vacancies is at: <u>http://www.gloslmc.com/blog-job-vacancies.asp</u>.

GLOUCESTERSHIRE			Date posted	Closing Date
Tewkesbury Choice Plus	Gloucestershire	Choice+ rota	9 Mar 16	Open
GP Retainer Scheme	Gloucestershire	GPs (plural)	22 Nov 16	Open
London Medical Practice	Gloucester	Salaried GP (4 sessions per week)	14 Jun 17	Open
Marybrook Medical Centre	Berkeley, Glos	Full or part-time, Salaried or Partner flexible 3-8 sessions per week	25 Oct 17	Open
Partners in Health	Gloucester	Partner/Salaried GP	07 Nov 17	Open
Corinthian Surgery	Cheltenham	Maternity Locum	09 Nov 17	31 Dec 17
Sixways Clinic	Cheltenham	GP: Salaried or Partner	16 Nov 17	Open
Seven Posts Surgery	Cheltenham	Salaried GP	07 Nov 17	Open
Frithwood Surgery	Bussage, Stroud	FT Practice Manager	12 Dec 17	19 Jan 18
Portland Practice	Cheltenham	Part Time Salaried GP	11 Dec 17	19 Jan 18
Yorkley Health Centre	Yorkley, Lydney	Practice Manager	15 Dec 17	31 Jan 18
ELSEWHERE				
Irnam Lodge Surgery	Somerset	Salaried GP	21 Jun 17	Open
<u>Glastonbury Health</u> <u>Centre</u>	Glastonbury	Nurse Practitioner	08 Mar 17	Open
The Locality Health Centre Group	Weston-Super- Mare	Treatment Room Nurse: Medical Coder /Summarisers: IT/Data Administrators	21 Jun 17	Open
Burnham & Berrow Medical Centre	Somerset	GP Partner or Salaried GP	11 Oct 17	Open
Bampton Medical Practice	Bampton, Nr Witney, Oxon	Salaried GP	31 Aug 17	Open
Hartland Surgery	North Devon	GP Partner	09 Nov 17	12 Jan 18
West Walk Surgery	Yate, South Glos	Salaried GP	23 Nov 17	01 Jan 18
West Hoe Surgery	Plymouth, Devon	GP Partner/Salaried GP	29 Nov 17	15 Jan 18
Vauxhall Practice	Chepstow	Salaried GP(s)	12 Dec 17	31 Jan 18

<u>REMINDER</u>: If you are advertising with us and fill the vacancy please let us know so we can take the advert down.

DRs ANDREW, EDWARDS, HAYES & CLEARY YORKLEY HEALTH CENTRE AND BREAM SURGERY

PRACTICE MANAGER

We are a friendly high-performing training practice looking to replace the current postholder who plans to retire in the summer. Previous management experience, particularly in the healthcare or public sector would be an advantage.

Ideally candidates will have management and HR experience and be able to demonstrate leadership skills. They must be IT literate. A flexible hands-on approach will be required and the successful candidate will need to be able to adapt, and manage change.

The post is for 30 hours per week. Salary will be commensurate with experience.

This position is supported by an assistant practice manager.

An application pack can be requested by contacting: Barbara Martin, Practice Manager Drs Andrew, Edwards, Hayes & Cleary Yorkley Health Centre, Bailey Hill, Yorkley, Lydney, Glos, GL15 4RS Telephone 01594 560930 or email <u>Barbara.Martin5@nhs.net</u>

CLOSING DATE FOR APPLICATIONS – Wednesday 31st January 2018

Full Time Practice Manager – Gloucestershire Location: Hill side village outside Stroud Date Posted: 7/12/17 Position from: 3/4/18 Closing Date: 19/1/18 Interview: February 2018 Salary: Up to £40K plus Discretionary Bonus

Due to retirement we are looking for a replacement Practice Manager from April 2018. We have a list size of 6,900 patients and are a traditional, training and part-dispensing, semirural practice in the beautiful county of Gloucestershire. We are very lucky to have very nice patients.

We have a fantastic team, with very low staff turnover, comprising 4 GP partners, 2 salaried doctors, 3 Practice Nurses, 3 Health Care Assistants, 4 Dispensers and our own Practice Nurse for the Elderly, as well as visiting District Nurses, Health Visitors, Mental Health personnel and support pharmacists. We also have an IT administrator and 2 medical secretaries and importantly 5 frontline reception staff.

The Practice Manager would ensure the smooth running of the practice in this ever demanding, changing landscape to provide a good service for our patients. This means keeping an eye on receptionist, secretarial, IT, clinical and financial services. It also means dealing with problems before and as they arise and handling any complaints sensitively but efficiently. To facilitate planning, we meet daily over coffee with a weekly clinical meeting with the Primary Health Care team and have quarterly business meetings. We were rated good in our last CQC inspection.

The ideal person would therefore be highly organised, enthusiastic, positive, hardworking and capable person who has excellent communication skills and IT knowledge. Previous experience of the NHS would be useful but not essential.

Candidates should forward a comprehensive current CV and covering letter outlining the relevant skills and experiences you would bring to the role to Ruth Henney, Practice Manager at <u>ruth.henney@nhs.net</u>.



The Vauxhall Practice Vauxhall Lane, Chepstow, Monmouthshire NP16 5PZ Tel: 01291 636100 Fax: 01291 627975

Salaried GP/GPs – 8-10 Sessions

Due to the planned retirement of a longstanding GP partner, we are looking to recruit 1 to 2 salaried doctors to cover 8 to 10 sessions with the option of partnership in the future.

This is an opportunity for motivated and enthusiastic doctors to enjoy family practice. We are committed to high quality collaborative patient care. Present partners' interests include therapeutics, teaching, research, ENT, women's health and family planning, musculoskeletal medicine and osteopathy, and we encourage new staff to develop their special interests.

- Seven doctored (WTE 5.0) practice looking after 8,700 patients in a small, historic town surrounded by Wye Valley area of outstanding natural beauty
- High QOF achievement and excellent prescribing record
- Good continuity of care and job satisfaction
- EMIS web paperless system
- IT Pilot Practice
- Advanced nurse practitioner, clinical pharmacists and full nursing team
- Innovative GP first access appointment system
- Part dispensing
- Teaching medical students
- We are research active
- Purpose built practice owned premises
- Six weeks' annual leave + one week's study leave
- 5 minutes from motorway links, within easy commuting distance of Bristol or Cardiff
- Good local schools

Come and join us and be the GP you always wanted to be!

Apply by email or post with CV and covering letter to: Ms Joanne Kent, Practice Manager, The Vauxhall Practice, Vauxhall Lane, Chepstow NP16 5PZ

Email: joanne.kent@wales.nhs.uk

Informal visits and enquiries welcomed: Telephone 01291 636100

Website: www.vauxhallpractice.co.uk

Application closing date: 31st January 2018

Start date: Summer 2018 (prepared to wait for the right candidate)